



December 2023

Dear Patients & Friends:

We are reaching out with some important news about our practice.

After much thought and consideration, we recently made the decision to **combine our clinicians and staff at our Family Medical Group location.**

**This means, starting January 26, 2024, our entire GreenField Health team will move to our Family Medical Group location at 2647 NE 33<sup>rd</sup> Ave., Portland, OR 97212. Our new clinic phone number will be: 503-288-0083.**

**Our current GreenField Health clinic will close.**

As always, you and your care are our top priorities. We consider it a privilege to be your health care provider, and we hope you continue your care with us as we make this move.

We see several benefits by making this change:

- Increased clinician and staff pools to serve our patients
- Better access to care, less lead time for appointments
- Improved technical capabilities by having a shared electronic medical record
- MyChart patient portal coming later in 2024 to access care, schedule appointments, and get updated information

We understand change can be difficult and we want to make this transition as easy as possible for you.

**If you have a currently scheduled appointment with us in 2024, we will continue to honor those appointments at our new Family Medical Group location.** Our support teams will contact you to confirm your appointment at the new clinic.

In case our new location will not work well for you, please know that your medical records are secure and always available to you. They can be transferred to any provider at your request. You can request your medical records by logging into our patient portal or you may call us at 503-292-9560.

Again, thank you for choosing us for your care. We wish you the best of health and look forward to seeing you at our new Family Medical Group location in 2024.

Sincerely,

Stacy Chance, MD  
Chief Medical Officer, Optum Oregon

Imelda Dacones, MD, FACP  
Market President, Optum Pacific Northwest

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